

Terms and Conditions

The standard period of hire is 1-4 days. Quotation on request for longer periods of hire. Our minimum hire value is £50, excluding delivery/collection charges and wash up charges.

Tatty Mac agrees to hire the goods to the customer for the period of hire stated in the contract. The goods shall at all times remain the property of Tatty Mac.

The customer is solely responsible for the goods during the period of hire and for insuring them from the time the goods are collected by them (or delivered to them by Tatty Mac) until the goods are returned and accepted back into the possession of Tatty Mac.

Delivery and Collection

The goods will be available for collection at the collection address stated in the contract unless otherwise agreed by Tatty Mac. If Tatty Mac is required to deliver and/or collect the goods, a delivery/collection charge of 40p per mile will be made.

When the goods are collected by or delivered to the customer, the customer shall inspect the goods and sign Tatty Mac's delivery note. In the event of any shortage or damage, the customer shall endorse the delivery note accordingly at the time of collection or delivery. If the customer fails to perform any of its obligations under this condition, the goods will be deemed to have been collected/ delivered in a clean and undamaged condition.

Due to the vintage nature of the items, it is accepted that some patterns and gilt edging may be worn with age.

Any extension to the hire period must be agreed by Tatty Mac and the customer will be charged extra at a pro rata rate.

The hire period shall be deemed to continue until all the goods are returned to the possession of Tatty Mac.

In the case of late return of the goods a hire charge equivalent to the daily hire rate will be made.

Any goods returned which do not belong to [Tatty Mac](#) will be notified to the customer. If they are not collected within 28 days of notification, [Tatty Mac](#) reserves the right to dispose of them.

All goods must be returned, safely packed, in the original cartons and crates. Loss of/or damage to any cartons or crates will be charged at full replacement cost.

Terms of Payment

A non-refundable deposit of 50% of the hire charge is payable when the order is placed.

The balance of the hire charge is payable within 14 days of the date of [Tatty Mac's](#) invoice.

A refundable damage deposit of £100 (paid separately to the hire charge deposit) is required 7 days prior to the date of delivery/collection. Damages and/or loss will be charged at the following cost:

£4 per china item
£40 per cake stand
£10 per glass item
£10 per silver item
£POA for all other items

Goods returned soiled will incur a washing up charge of 20% of the hire price. If wash up service is required, the items should be carefully scraped prior to return.

Cancellation

Order cancellations must be notified to [Tatty Mac](#) in writing. Cancellation will be 100% of hire costs if cancelled within 14 days prior to the date of hire, or 25% of hire costs if cancelled within a 30 day period.

Liability

[Tatty Mac](#) shall not be responsible for any injury or damage to persons or property caused by the hire equipment.